

Formal Apology Letter for Bad Food Quality

Subject: Sincere Apology for Recent Dining Experience

Dear [Customer Name],

We deeply regret that your recent dining experience at [Restaurant Name] did not meet your expectations. We acknowledge the issue regarding the quality of the food served and sincerely apologize for any inconvenience caused.

Please be assured that we are taking immediate steps to address this matter, including reviewing our kitchen processes and quality control measures. As a gesture of goodwill, we would like to offer you [compensation, discount, or complimentary meal].

We value your patronage and hope to have the opportunity to serve you better in the future.

Sincerely,

[Your Name]

[Designation]

[Restaurant Name]

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