

Heartfelt Apology Letter for Bad Food Quality

Dear [Customer Name],

We are truly sorry that your recent dining experience at [Restaurant Name] was disappointing due to the quality of food served. Your satisfaction is extremely important to us, and it pains us to know that we let you down.

We have taken your feedback seriously and are making immediate improvements to ensure this does not happen again. As a token of our apology, we would like to offer [compensation or complimentary meal].

Thank you for your understanding and patience. We hope to regain your trust and welcome you back soon.

Warm regards,

[Your Name]

[Designation]

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