

Provisional Apology Letter for Bad Food Quality

Dear [Customer Name],

We are aware of the complaint regarding the quality of food during your visit. While we investigate the matter, please accept our sincere apologies for this inconvenience.

We are committed to resolving this issue quickly and will inform you of the corrective measures taken. Your satisfaction remains our top priority.

Sincerely,

[Your Name]

[Designation]

[Restaurant Name]

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