Heartfelt Late Delivery Apology Letter

Subject: Our Sincere Apologies for the Delay

Dear [Customer Name],

We deeply regret the delay in delivering your order [Order Number]. We understand how important timely delivery is to you, and we are truly sorry for any frustration caused.

To make up for this, we are offering [Compensation/Discount]. We greatly value your trust and promise to improve our processes.

Sincerely,

[Your Name]

[Company Name]

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