

Official Apology from Restaurant or Food Service

Subject: Apology for Food Incident

Dear [Recipient Name],

We sincerely apologize for the unfortunate incident of food poisoning caused by our service on [Date]. The safety and well-being of our customers are our highest priority, and we deeply regret this occurrence.

We are conducting a thorough investigation and taking corrective measures to prevent future incidents. Please accept our sincere apologies and allow us the opportunity to make amends.

Sincerely,

[Your Name]

[Position]

[Restaurant/Company Name]

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