

Casual Apology Email for Service Outage

Subject: Sorry for the Service Interruption

Hi [Customer Name],

We wanted to let you know that our service was down for a short period on [Date/Time]. We know this might have caused inconvenience, and we're really sorry about that.

Our team has fixed the problem and we're taking steps to prevent it in the future. Thanks for your patience and support!

Best,

[Your Name]

[Company Name]

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