

Creative Apology Email for Unexpected Outage

Subject: Oops! Our Service Took a Short Break

Hey [Customer Name],

Looks like our systems decided to take an unscheduled nap on [Date/Time]. We're really sorry for the inconvenience this caused!

The good news: everything is back online and running smoothly. We appreciate your patience and promise to keep our service awake next time!

Cheers,

[Your Name]

[Company Name]

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<https://www.lettersandtemplates.com/letters/apology-letter-for-system-downtime-or-service-failure>