

Heartfelt Apology Letter to Customer

Subject: Apology for the Unpleasant Experience

Dear [Customer Name],

We are truly sorry for the negative experience you had with our service. Your trust means a lot to us, and we regret that we did not meet your expectations.

Please know that we are taking steps to ensure this does not happen again, and we hope to regain your confidence.

Warm regards,

[Your Name]

[Company Name]

Get more templates here: <https://www.lettersandtemplates.com/letters/apology-letter-to-customer>