

Refund request email

Subject: Request for Refund of Incorrect Charges

Dear Customer Service Team,

I recently noticed a charge of [amount] on my account [account number] dated [date]. Upon reviewing my transactions, I am confident that this charge was applied incorrectly. I kindly request that this charge be refunded immediately and that a confirmation of the correction be shared with me.

Please treat this as a priority matter, as these charges have disrupted my monthly budget. I trust in the bank's commitment to fair practices and look forward to your prompt resolution.

Best regards,

[Your Name]

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