

Warm Customer Welcome Email

Subject: Welcome to the [Company Name] Family!

Dear [Customer Name],

Welcome to [Company Name]! We're absolutely delighted that you've chosen us for your [product/service] needs, and we want to ensure your experience with us exceeds your expectations from day one.

Your account has been successfully set up, and you should have received your login credentials separately. If you haven't received them or need assistance accessing your account, please contact our customer support team at [phone number] or [email address].

To help you get the most out of our services, we've prepared some helpful resources:

- Getting Started Guide (attached)
- Video tutorials available at [website link]
- Frequently Asked Questions section on our website
- Direct access to our customer success team

As a new customer, you're entitled to complimentary onboarding support during your first 30 days. Our customer success specialist, [Name], will reach out to schedule a convenient time to walk you through our platform and answer any questions.

We're committed to your success and satisfaction. Our team is here to support you every step of the way, so please don't hesitate to reach out whenever you need assistance.

Thank you for choosing [Company Name]. We're excited to be part of your journey!

Best wishes,

[Your Name]

[Customer Success Manager]

[Company Name]

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