

Car Complaint Letter – Faulty New Vehicle

Dear _____,

On [some date], I purchased a brand new [car model and description] from you. Upon driving the car, I discovered that [describe the problem in detail].

I am very disappointed and shocked from what happened and I find the situation very irritating. New cars simply don't do that.

While I do understand that manufacturing errors do happen, still I can't comprehend the fact that the car was not tested before handover. This is not the type of product I would have expected from a manufacturer of your size and reputation.

I demand [replacement of car, fixing of the problem, refund, etc.] as well as compensation for the waste of my time and money.

Enclosed with this letter are copies of the registration card and other related documents for your reference. My expectations are high; please don't disappoint me again.

Awaiting your reply and actions.

Regards

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