## Car Complaint Letter â€" Bad Service

Dear	,
DCai	

I am writing to complaint about the inadequate and unsatisfactory service I received from one of your service centers.

On [some date], I dropped my car [car model and description] at one of your service centers for inspection and maintenance. Upon receiving the car, I noticed that your team failed to rectify one of the car problems I have earlier reported. Not only that, [there was a weird sound coming every time I stepped on the brake].

I wonder if this is standard practice at your shops or this is the usual feedback that you receive from your customers. I find what happened to be unacceptable at all scales and request from you to [state your demands here: refund, etcâ€i].

Enclosed with this letter are copies of the registration card and other related documents for your reference. I hope that will be able to find a satisfactory solution very fast.

Regards

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