

Serious Warranty Dispute Template

Subject: Formal Appeal for Warranty Claim Denial - Case #[Case Number]

Dear Warranty Review Board,

I am writing to formally appeal the denial of my warranty claim submitted on [Date]. Your denial letter dated [Date] cited [reason for denial], which I respectfully contest.

The product [Product Name] purchased on [Date] failed due to [describe failure]. This failure clearly falls under the warranty coverage outlined in section [section number] of the warranty agreement, which states [quote relevant warranty language].

Evidence supporting my position includes:

- Original purchase receipt showing warranty is still valid
- Service technician report confirming manufacturing defect
- Photographic documentation of the failure
- Maintenance records proving proper care

I have been a loyal customer for [years] and have never filed a frivolous warranty claim. This product failure has caused significant inconvenience and expense, particularly [describe impact].

I respectfully request that you reverse the denial decision and honor the warranty claim. I am confident that upon review of the evidence, you will agree that this claim is valid and covered under the warranty terms.

I await your response within the timeframe specified in your warranty policy.

Sincerely,

[Your Name]

[Product Registration Information]

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