Simple email acknowledgment of ongoing claim review

Hello [Name],

Thank you for submitting your claim regarding [Brief Issue]. I wanted to quickly confirm that we have received your request and our team has already started reviewing it.

We'Il get back to you with the outcome within [Number of Days]. If we require further details, we will reach out immediately.

Best regards,

[Your Name]

[Company Name]

Get more templates here:

https://www.lettersandtemplates.com/letters/claim-response-letter-sample