

Refund email template for faulty product

Subject: Refund for Your Purchase

Dear [Customer Name],

We are sorry to hear about the issues you encountered with [Product Name]. As a resolution, we have processed a full refund of [Amount] to your original payment method.

Please note it may take 5â€“7 business days for the refund to appear in your account. We apologize for any inconvenience and appreciate your patience.

Sincerely,

[Your Name]

[Company Name]

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