

Heartfelt compensation email template

Subject: Our Apologies and Compensation

Dear [Customer Name],

We deeply regret the inconvenience caused by [Incident/Issue]. As a gesture of goodwill, we are providing [Compensation/Discount/Voucher] to express our apologies.

Your satisfaction is important to us, and we hope this resolution meets your expectations. Thank you for giving us the opportunity to make things right.

Warm regards,

[Your Name]

[Company Name]

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