

FAQ section template

Q: How long does it take to process a refund?

A: Typically 3â€“7 business days depending on the payment method.

Q: Can compensation be in the form of a discount or voucher?

A: Yes, depending on company policy, it may be offered as a voucher, discount, or direct monetary refund.

Q: Do I need to respond to acknowledge receipt?

A: While optional, confirming receipt helps ensure there are no processing issues.

Q: Can I request an alternative compensation method?

A: Most companies allow requests, subject to approval.

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