

Complaint about rude staff

Subject: Complaint Regarding Poor Service Experience

Dear Bank Manager,

I wish to bring to your attention the extremely poor customer service I experienced at your [Branch Name] branch on [Date]. The staff member I interacted with was dismissive and unhelpful, which left me feeling disrespected and dissatisfied.

As a long-time customer, I expect professional treatment and timely assistance. Such behavior undermines the trust and respect customers should have for your bank.

I urge you to take appropriate action to ensure that future customers are treated with courtesy and professionalism. I also request that you provide me with feedback on how this issue will be addressed.

Sincerely,

[Your Name]

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