

ATM malfunction complaint

Subject: Complaint Regarding ATM Cash Withdrawal Issue

Dear Bank Manager,

I attempted to withdraw [Amount] from ATM [Machine ID/Location] on [Date], but the machine did not dispense the cash, even though my account was debited. This has caused me inconvenience and financial strain.

I request immediate reversal of the debited amount and an investigation into the ATM malfunction.

Kindly confirm once the correction has been made.

I would also appreciate measures to ensure that such issues do not occur frequently at this ATM.

Best regards,

[Your Name]

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