

Internet banking complaint

Subject: Complaint Regarding Online Banking Access

Dear Bank Manager,

For the past several days, I have been unable to access my online banking account due to repeated login failures and system errors. This has made it extremely difficult for me to carry out essential financial transactions.

I request immediate technical assistance to restore my account access and a detailed explanation for the disruption. Please also let me know if there are any ongoing system upgrades causing this inconvenience.

I expect prompt resolution, as online banking access is critical for managing my finances.

Sincerely,

[Your Name]

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