

Serious / Escalation Complaint Letter

Subject: Urgent Complaint and Escalation “ Policy [Policy Number]

Dear [Insurance Company Name],

I am escalating a complaint regarding my claim filed on [Date] for policy [Policy Number]. Despite multiple attempts to resolve this matter, there has been no satisfactory response.

The repeated delays and lack of communication have caused considerable inconvenience. I request an urgent review and a formal written response within [X days]. Failure to respond may compel me to contact regulatory authorities or take legal action.

Sincerely,

[Your Name]

[Policy Number]

[Contact Information]

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