Complaint Letter to Internet Service Provider about Service Outage Template

Dear [ISP Customer Service],

I am writing to express my frustration regarding the recent and frequent service outages I have been experiencing with my internet connection. These disruptions have significantly affected my ability to work, communicate, and access important online services. [Describe the frequency and impact of the outages.]

I request a thorough investigation into these issues and a swift resolution to prevent future service interruptions. As a loyal customer, I believe in the reliability of your services and hope you will take the necessary steps to address this matter promptly.

Thank you for your prompt attention to this issue.

Sincerely,