

Complaint Letter to Bank about Unauthorized Charges Template

Dear [Bank Customer Service],

I am writing to report unauthorized charges on my account that have come to my attention. On [Date], I noticed [describe the unauthorized transactions] that I did not authorize or initiate. I take the security of my account seriously and am concerned about this breach.

I kindly request a thorough investigation into these unauthorized charges and a prompt resolution to refund the affected amount. Additionally, I expect measures to be taken to prevent such occurrences in the future.

Thank you for your immediate attention to this matter.

Sincerely,