

Sad/Heartfelt Message Regarding Poor Experience

Subject: Disappointed with Recent Service

Dear [Customer Service Manager],

I am truly saddened by the service experience I had at [Company Name] on [Date]. [Describe what happened]. This situation has caused inconvenience and disappointment.

I hope your team can address this issue and prevent future occurrences. I would appreciate your attention and a response.

Sincerely,

[Your Name]

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