Formal Customer Feedback Letter After Service

Subject: Feedback on Recent Service Experience

Dear [Company Name],

I am writing to provide feedback regarding the recent service I received on [date]. Overall, I was impressed with the professionalism of your staff and the efficiency with which my request was handled. The service met my expectations, and I am satisfied with the results.

However, I believe there is room for improvement in terms of communication. It would be helpful if updates on progress were shared more frequently, as this would enhance the customer experience. I appreciate your efforts and look forward to seeing how your services continue to improve. Thank you for giving me the opportunity to share my thoughts.

Sincerely,

[Your Name]

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