

Critical Customer Feedback Letter Highlighting Issues

Subject: Feedback on Recent Service Experience

Dear [Company Name],

I would like to share my feedback regarding the recent service I received on [date]. While I appreciate the effort made, I was disappointed with several aspects of the experience. The service took longer than expected, and communication about the delays was not timely.

Additionally, the final outcome did not fully meet my expectations. I hope you take this feedback constructively and work on improving in these areas, as I do see potential in your company's offerings.

I would be open to discussing this further if it will help you enhance the service for future customers.

Sincerely,

[Your Name]

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