

Electricity Complaint Letter Format

Subject: Complaint Regarding Electricity Service

Dear [Electricity Provider's Name],

I am writing this letter to express my deep dissatisfaction with the electricity service provided by your company. I have been a loyal customer for [number of years] and have always expected reliable and uninterrupted power supply. However, over the past few months, I have experienced numerous issues that have greatly inconvenienced me.

Firstly, there have been frequent power outages in my area, sometimes lasting for hours. These sudden disruptions have caused significant inconvenience and financial losses. The lack of advance notice or any explanation regarding the outages has made it extremely difficult for me to plan my daily activities and manage important tasks.

Furthermore, the voltage fluctuations have become a persistent problem. The inconsistent voltage levels have damaged several of my electronic appliances, including my refrigerator and television. The cost of repairing or replacing these appliances is burdensome, and I strongly believe that it is the result of the unreliable electricity supply.

Moreover, the customer service experience I have encountered while trying to resolve these issues has been disappointing. The response time to my complaints has been excessively long, and the representatives have been unhelpful in providing any meaningful solutions. I expect better support from a company of your stature.

I understand that occasional power outages are unavoidable due to unforeseen circumstances. However, the frequency and duration of these outages have reached an unacceptable level. Additionally, the recurring voltage fluctuations and the inadequate customer service have compelled me to write this complaint.

I kindly request that you take immediate action to address the problems I have mentioned. I expect a prompt investigation into the causes of the power outages and voltage fluctuations in my area.

Additionally, I request compensation for the damages caused to my electronic appliances as a result

of the unstable power supply.

If these issues are not resolved satisfactorily within a reasonable timeframe, I will be left with no choice but to explore alternative options for my electricity service. I believe in fair and reliable service, and I hope that you share the same commitment.

I look forward to a swift resolution to these problems. Please contact me at your earliest convenience to discuss the steps you will take to rectify the situation. I can be reached at the phone number or email address provided above.

Thank you for your attention to this matter.

Yours sincerely,

[Your Name]