

Casual Email About Food Delivery Issues

Subject: Issue with My Recent Food Delivery Order

Hi [Restaurant/Delivery Service Name],

I wanted to reach out about an order I received today (Order #[number]). Unfortunately, there were some problems with my delivery that I think you should know about.

The food arrived about 45 minutes later than the estimated time, and when it got here, everything was cold. I ordered [list items], but the [specific item] was completely missing from the bag. On top of that, the [another item] looked like it had been sitting for quite a while and wasn't fresh at all.

I've ordered from you guys several times before and never had issues like this, so I'm hoping this was just a one-off situation. I'd really appreciate it if you could either refund my order or send a credit for a future purchase.

Thanks for looking into this, and I hope we can sort it out quickly.

Best,

[Your Name]

[Order Number]

[Phone Number/Email]

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