Quick Email for Wrong Order Received

Subject: Wrong Order Delivered - Order #[Number]

Hi there,

Quick note about my order #[number] that just arrived. I received the wrong items - I ordered [what you ordered], but got [what you received] instead.

Can you please send the correct order or process a refund? I'm available at [phone number] if you need to reach me.

Thanks,

[Your Name]

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