## Friendly Goodwill Credit Request Email

Subject: Request for Goodwill Adjustment on My Account

Hi [Recipient Name],

I hope this message finds you well. I wanted to reach out regarding my recent [transaction/late payment/fee]. I have been a loyal customer for [time period], and this is my first instance of [issue]. Would it be possible for you to consider a goodwill adjustment to my account? I truly value your services and would greatly appreciate any help you can provide.

Thank you so much for your understanding and support.

Best regards,

[Your Name]

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