## **Quick and Casual Goodwill Email**

Subject: Quick Request for a Small Favor

Hey [Recipient Name],

I hope you're doing great! I had a small hiccup with [transaction/fee] and thought l'd ask if you could remove it as a goodwill gesture.

l've been using [service/product] for a while and really enjoy it. Any chance you could help me out?

Thanks a ton!

[Your Name]

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