

Divorce-Related Goodwill Letter

Dear Customer Relations Manager,

I am requesting goodwill consideration for the removal of late payment reporting on account [Account Number] due to complications arising from my divorce proceedings.

During my divorce finalization in [Year], there was significant confusion regarding financial responsibility for joint accounts. Despite court orders specifying payment obligations, the transition period resulted in some late payments while legal and financial matters were being sorted.

The divorce decree clearly established responsibility for this account, and since gaining clarity on my obligations, I have maintained perfect payment history. This temporary disruption was due to legal complexities rather than financial irresponsibility.

As a long-standing customer who has demonstrated reliability both before and after this difficult period, I respectfully request that you consider removing the negative marks from the transition period as an act of goodwill.

Thank you for your consideration during what was an extremely challenging time in my life.

Respectfully,

[Your Name]

[Attorney Contact Information if applicable]

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