

Complaint about customer service

Subject: Disappointing Customer Service Experience

Dear Customer Service Manager,

During my stay at your hotel, I encountered several instances of poor service. Staff were unhelpful, responses to my requests were delayed, and my concerns were not properly addressed. This level of service is not acceptable for a hotel of your reputation.

I expect an explanation and appropriate remedial actions to ensure future guests do not face the same issues.

Thank you for your attention.

Sincerely,

[Your Name]

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