

Billing error complaint

Subject: Incorrect Billing Charges

Dear Accounts Department,

I recently received my hotel bill, and I noticed discrepancies in the charges. I was billed for services I did not use, including minibar items and extra fees not mentioned during booking.

I request a corrected invoice and an immediate refund for the overcharged amounts.

Thank you for your prompt assistance.

Regards,

[Your Name]

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