

Reservation issue complaint

Subject: Reservation Not Honored

Dear Reservations Team,

I arrived at your hotel with a confirmed booking, but my reservation was not honored, and no suitable alternative was offered. This caused significant inconvenience and disruption to my travel plans.

I request a formal apology and assurance that this issue will be resolved, along with compensation for the inconvenience.

Thank you for your attention.

Best regards,

[Your Name]

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