Import Delay Apology Letter

Subject: Apology for Delay in Shipment Delivery

Dear [Client Name],

We sincerely apologize for the delay in delivering your recent import order. The delay was caused by unexpected customs inspections and shipping disruptions beyond our control. We understand the inconvenience this has caused and are working to expedite the process.

Please rest assured that we have taken corrective measures to prevent such delays in future transactions. We truly appreciate your patience and continued trust in our services.

Sincerely,

[Your Name]

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