Empathetic claim denial

Subject: Important Update Regarding Your Insurance Claim

Dear [Policyholder Name],

We understand how disappointing it can be to receive news regarding your insurance claim, reference [Claim Number]. After careful review, your claim for [Description of Claim] has been denied due to [Reason for Denial].

We truly regret any inconvenience this may cause and encourage you to review your policy carefully. Should you wish to appeal or provide additional documentation, please contact us at [Contact Info].

Warm regards,

[Your Name]

[Title/Position]

[Insurance Company Name]

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