

Switching to competitor for better offer

Subject: Internet Service Cancellation - Switching Providers

Hi [Provider Name] Team,

I'm writing to cancel my internet service (Account #[Number]) effective [Date]. I've found a better deal with another provider that offers higher speeds at a lower cost, which better fits my current needs and budget.

While I've generally been satisfied with your service, the cost savings and improved features with the new provider make this switch financially beneficial. My current plan is [Current Plan Details] and the new provider offers [Better Deal Details].

Please let me know the process for equipment return and any final billing details. I'd prefer to handle this transition smoothly and would appreciate your cooperation in processing this request promptly.

If you have any retention offers that might compete with my new deal, I'm willing to listen, but I've already committed to the switch scheduled for [Date].

Thanks for your service over the past [Duration].

Best,

[Your Name]

Get more templates here:

<https://www.lettersandtemplates.com/letters/internet-or-broadband-cancellation-letter>