

Letter addressing multiple billing mistakes

Subject: Apology for Repeated Billing Errors

Dear [Customer Name],

We sincerely apologize for the repeated errors in your billing statements. We understand this is unacceptable and deeply regret the inconvenience caused.

All past errors have been corrected, and the updated statements are attached. Our team has reviewed and strengthened our billing processes to ensure this does not happen again.

We appreciate your patience and continued trust in our services.

Sincerely,

[Name]

[Title]

[Company Name]

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