

Formal Lost Luggage Complaint Letter

Dear [Airline Name] Customer Service,

I am writing to formally lodge a complaint regarding my lost luggage from flight [Flight Number] on [Date]. Upon arrival at [Destination Airport], my baggage did not appear on the carousel, and I have yet to receive any updates on its status.

The luggage is a [Description of Luggage, e.g., black Samsonite suitcase] with [identifying marks]. It contained personal items and valuables that are essential for my travel.

I request immediate investigation into this matter and prompt compensation as per your policies.

Attached are copies of my boarding pass, baggage claim tag, and identification for reference.

Sincerely,

[Your Name]

[Contact Information]

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