

Professional refusal of refund for online order

Subject: Refund Request Denial for Order #[Order Number]

Dear [Customer Name],

We acknowledge receipt of your refund request for order #[Order Number]. After reviewing your case, we regret to inform you that your request cannot be approved as it does not meet our refund policy criteria.

The product/service was delivered in accordance with our terms and conditions, and the requested refund falls outside the allowable period or circumstances outlined in our policy. We sincerely apologize for any inconvenience this may cause and encourage you to reach out with any further questions regarding our policies.

Thank you for your understanding.

Sincerely,

[Company Name] Customer Support Team

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