Short message denying refund request

Subject: Refund Denial Notice

Hello [Customer Name],

We regret to inform you that your refund request for order #[Order Number] cannot be processed as it does not comply with our refund policy. We apologize for any inconvenience.

Regards,

[Company Name]

Get more templates here: https://www.lettersandtemplates.com/letters/refund-denial-refusal-letter