

Professional denial with reference to policy clauses

Subject: Refund Denial for Order #[Order Number]

Dear [Customer Name],

We have carefully reviewed your refund request concerning order #[Order Number]. Based on our records and according to Section [X] of our refund policy, the conditions for a refund are not met in this instance.

We understand your concern and sincerely apologize for any inconvenience. For your reference, our full refund policy can be viewed on our website or by contacting our customer support.

Thank you for your understanding and cooperation.

Best regards,

[Company Name] Customer Support

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