

Refusal of refund for sale items or discounted products

Subject: Refund Request Denial – Promotional Item

Dear [Customer Name],

We have received your request for a refund for the promotional item purchased on [Date]. As mentioned in our terms and conditions for promotional items, sales or discounts are final and non-refundable.

We regret any inconvenience caused and encourage you to review our product exchange policy for alternative options.

Sincerely,

[Company Name] Support Team

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