

Heartfelt Refusal Letter

Subject: Regarding Your Request

Dear [Customer Name],

We genuinely appreciate your interest in [product/service]. It is with regret that we must decline your request due to [reason]. We understand this may be disappointing and sincerely apologize for any inconvenience.

We are committed to serving you in other ways and would be happy to discuss alternative solutions that might meet your needs.

Warm regards,

[Your Name]

[Position]

[Company Name]

Get more templates here: <https://www.lettersandtemplates.com/letters/refusal-letter-to-customer>