

Casual Refusal Email

Subject: About Your Request

Hi [Customer Name],

Thanks for reaching out about [request]. Unfortunately, we won't be able to accommodate this request due to [reason]. Sorry for the inconvenience!

If you'd like, we can suggest some alternatives that might work better. Let me know.

Best,

[Your Name]

[Company Name]

Get more templates here: <https://www.lettersandtemplates.com/letters/refusal-letter-to-customer>