Simple denial of invalid claim

Subject: Response to Your Claim

Dear [Customer Name],

Thank you for bringing your concern to our attention. After a thorough review, we regret to inform you that your claim cannot be accepted. Our records show that the warranty period has expired, and therefore we are unable to process the request.

We understand this may not be the response you were hoping for, but we remain available to assist you with alternative solutions.

Best regards,

[Your Name]

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