

Technical Custom Software Development Request

Subject: RFP - Custom CRM Development Project

Dear Development Team,

We require a custom Customer Relationship Management system tailored to our specialized manufacturing business processes.

Technical Specifications:

- Web-based application with mobile responsiveness
- Integration with existing ERP system (SAP)
- Real-time reporting and analytics dashboard
- Multi-user access with role-based permissions
- API integration with third-party logistics providers
- Advanced search and filtering capabilities
- Automated workflow and notification system

Platform Requirements:

- Cloud-hosted solution with 99.9% uptime guarantee
- SSL encryption and data security compliance
- Scalable architecture for future growth
- Regular automated backups
- 24/7 technical support

Project Timeline: 6-9 months

Post-launch support: 2 years minimum

Budget range: \$150,000 - \$250,000

Your proposal should include:

- Detailed project plan with milestones
- Technology stack recommendation
- Team composition and experience

- Quality assurance and testing procedures
- Training and documentation plans
- Maintenance and support options

References from similar projects are essential. We'll be conducting technical interviews with shortlisted teams.

Proposal deadline: [Date]

Best regards,

[Your Name]

[CTO]

[Company]

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