

Apology and Resolution Email for Complaint

Hi [Customer Name],

Thank you for reaching out and sharing your experience. We are very sorry to hear about [specific complaint].

We have reviewed your case and have taken steps to [solution or compensation]. Please let us know if this resolves the issue or if further assistance is needed.

Your satisfaction is our priority, and we appreciate your patience.

Best regards,

[Your Name]

[Your Position]

[Company Name]

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