

Informal message for digital communication

Hi [Customer Name],

Weâ€™re really sorry that your meal didnâ€™t meet your expectations during your last visit. We take quality seriously, and your feedback helps us get better.

Weâ€™d love to make it up to you with a special offer on your next meal. Thanks for giving us the chance to improve!

Best,

[Restaurant Team]

Get more templates here: <https://www.lettersandtemplates.com/letters/restaurant-apology-letter>